

Precise IG Solutions B.V.
Schottegatweg Oost Unit 1-9 Bon Bini Business Center,
Willemstad, Curacao.
Registration number: 162989

Self-Exclusion Policy

Last update: 8th of May 2025
Approved by the Director
Date: 8th of May 2025

1. Self-Exclusion or Account Closure

Precise IG Solutions B.V., registration number: 162989, registered address: Schottegatweg Oost Unit 1-9 Bon Bini Business Center, Willemstad, Curacao (the “Company” or “we”), allows its customers (the “Customers” or “you”) to self-exclude themselves from their accounts on the Company’s website <https://coinpoker.com/> (or associated Company’s websites) or app for time periods of 24 (twenty-four) hours to 5 (five) years.

1.2. Request for self-exclusion can be submitted to the company via e-mail support@coinpoker.com.

1.3. The moment such modification is enforced on the account for a requested by the Customer period, there will no possibility for that account to be reactivated under any circumstance unless the agreed-upon period has expired.

1.4. We will provide you with a 24-hour cooling off period, during which you may elect to keep the exclusion in place.

1.5. An account is considered as simply closed if a Customer did not specify the reason or the period, which he/she wants for his/her account to be closed. In such cases, that account can be reopened at any point in time, upon a request from the Customer in question. Please note the following:

1.5.1. Such requests will only be considered if they are sent from the e-mail of the Customer in question used to register to the Company’s website (or associated companies websites).

1.5.2. All self-exclusion and account closure requests are considered to be fulfilled only after the receipt of a confirmation e-mail from our Customer Support Department.

1.5.3. Company is not to be held liable for any future accounts the self-excluded Customer opens on the Company’s website. In those cases, where the self-excluded Customer manages to bypass the Company’s systems, no refunds will be processed.

1.6. Should you require more information on this, please feel free to contact our operators by live chat or via e-mail support@coinpoker.com, we would be happy to provide you with the answers you seek.